

Wraparound Milwaukee A Model for Serving Children with Serious Emotional or Mental Health Needs and Their Families

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What is Wraparound Milwaukee

- ◆ A unique “System of Care” serving Milwaukee County families with children with serious emotional and mental health needs that are 1) involved in two or more child serving systems; 2) their mental health needs impairs their ability to function appropriately at home, at school or in their community and 3) their child is at immediate risk of residential treatment placement, psychiatric hospitalization or correction placement
- ◆ Referrals predominantly come from child welfare and juvenile justice but schools, community agencies may refer and parents may now self-refer
- ◆ Operated by Milwaukee County Behavioral Health Division it functions as it’s own managed care entity, pooling and administering funding across child welfare, juvenile justice, mental health, education, Medicaid -- \$38 million in blended funds in 2007
- ◆ 640 families currently enrolled (Medicaid has approved 210 new slots)



Essential Values of Wraparound Milwaukee

- ◆ Build on child and family strengths, not their deficits
- ◆ One family – one plan
- ◆ Children are best served in the community
- ◆ Children/families have access to the services not just what is available
- ◆ Services should be provided in the context of the family and families fully engaged in the planning and delivery of services
- ◆ Services and supports need to be culturally competent
- ◆ Care should be unconditional

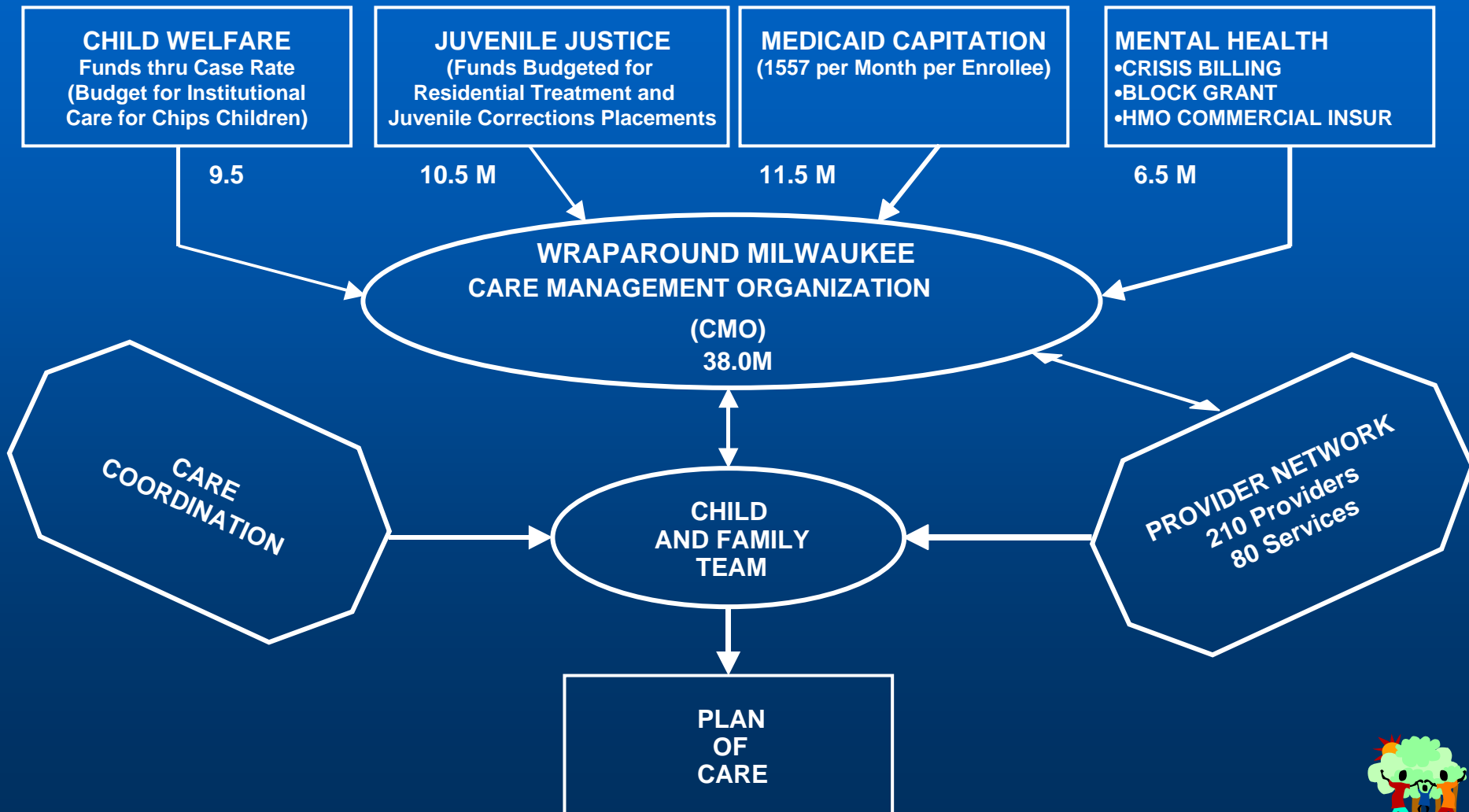


Components of Wraparound Milwaukee

- ◆ Administrative Structure
 - Ability to manage care and accept risk
 - Single internet based IT system
 - Good evaluation component
- ◆ Care Coordination
 - One care manager across systems facilitates care planning with service delivery for families and system partners
- ◆ Provider Network
 - 70 different services and 230 community agencies
- ◆ Mobile Crisis Team
 - Provide crisis intervention for child welfare, Milwaukee Public Schools and Wraparound families
- ◆ Family Advocacy Organization supports family involvement
- ◆ Child and Family Teams



What are Pooled Funds?



How the State Supports the Wraparound Milwaukee Model – Keys to Replication of this Program in Other States

- ◆ Capitated Managed Care Contract between the State Medicaid Agency and Wraparound Milwaukee
- ◆ State support of collaboration across child serving systems in Milwaukee County including child welfare, juvenile justice, Medicaid, mental health and schools
 - Pooled Funding - \$38 million ie. Capitation, case rates, fee-for-service and fixed funding
 - Adoption of coordinated service teams (Child & Family Teams) as model for all county/state agencies
 - Contracts spell out roles and responsibilities, conflict resolution etc.
- ◆ Moving from traditional purchase of service contracting to a fee-for-service system and to a Provider Network System where county entities can set rates, credentialing standards etc



How the State Supports the Wraparound Milwaukee Model – Keys to Replication of this Program in Other States (cont'd)

- ◆ Wraparound Milwaukee provides all Mobile Crisis services for county across systems and other HMO's – state expanded crisis benefit under MA
 - Crisis billed fee-for-service regardless of HMO enrollment
 - Expansion of crisis definition, services that can be developed and billed under MA or SCHIP
 - ◆ Crisis 1:1
 - ◆ Crisis group homes and foster homes
 - ◆ Crisis portion of care coordination work
- ◆ Moving from State advocacy Organization model to locally based family advocacy
 - Families United of Milwaukee
- ◆ State support of cross system training on Wraparound philosophy and approaches
- ◆ Support of information sharing and communication across systems
 - Single Release of Information
 - Working toward single IT system



How the State Supports the Wraparound Milwaukee Model – Keys to Replication of this Program in Other States (cont'd)

- ◆ Flexibility of court orders and standing of Wraparound care coordinators in court
 - Wraparound can be court ordered
 - Assessment workers & care coordinators prepare court reports, testify, etc.
 - FOCUS program as alternative to state corrections
- ◆ Dissemination of outcomes



Outcomes from Wraparound Milwaukee Program

- ◆ Program – residential treatment placements dropped from an average of 375 youth in placement to 75
 - MA hospitalization days dropped from 5000 to 150 days
- ◆ Cost – average cost of youth in Wraparound is \$4000 per month versus \$7600 for residential treatment, \$7000 for corrections or \$1200 per day for inpatient hospital day
- ◆ Clinical – 20 point improvement on child behavior check list
- ◆ Family – improved family satisfaction based on satisfaction surveys
- ◆ Permanence – 90% of youth at discharge meet permanency plan
- ◆ Safety – reduction in recidivism rate for juvenile justice youth from a year prior to enrollment, during, 1 and 3 years post disenrollment
 - Juvenile sex offenders have lowest rate of recidivism

